

Thank you for ordering from kensie.com.

kensie

TO RETURN AN ITEM (for U.S. orders only): Complete this return form below and enclose it with your return. Affix our return label to the outside of the package, covering any other shipping label completely. (When you use our prepaid return label, \$6.95 will be deducted from your refund for return shipping, excluding luggage.) If you instead use a different shipping method, ship to the address below. Please keep a copy of your return tracking number!

EXCHANGES: Due to our frequently changing stock availability, to exchange an item simply place a new order at kensie.com and return the original item for a refund.

Once your return has been processed, you will receive email confirmation. Your refund should appear in your account within three to five business days of your email confirmation.

Send returns to:

kensie.com Returns
504 Big Bear Boulevard
Suite C
Columbia, MO 65202

RETURN POLICY (for U.S. orders only): Items purchased from kensie.com may be returned within 30 days after your order is delivered. Shipping charges are not refundable. When you use our prepaid return label, \$6.95 will be deducted from your refund to cover return shipping (excluding luggage).

Returned items must be in their original condition with tags attached. Items that will be refused or subject to a restocking fee include: final-sale items; items that have been worn, damaged, used, altered, or washed; items with makeup or deodorant on them; shoes that are scuffed; items returned past 30 days; items damaged due to improper return packing; and items missing attached tags or other original packaging. Only kensie.com purchases may be returned to kensie.com.

See more at www.kensie.com/returns/

INTERNATIONAL RETURNS: Make contact with GlobalShopEx at CustomerCare@GlobalShopEx.com.

kensie.com Return Form

Your Order Number: _____

Reason for Return—please check all that apply:

- Material not as expected
- Too large
- Color not as expected
- Too small
- Style not as expected
- Too narrow
- Changed mind
- Too wide
- Item damaged or defective
- Wrong item sent

Items to Return: Item Name & Number / Size / Color

Comments:
